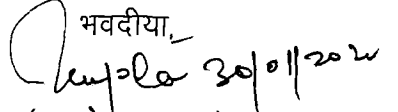# सोशल आडिट निदेशालय

पत्रांकः *1191* / सो.आ.नि.-*343* / 2019
दिनॉंक:*30* जनवरी, 2020

कोटेशन

निदेशालय हेतु VPS (VIRTUAL PRIVATE SERVER) FOR HOSTING THE DIRECTORATE WEBSITE WITH REGISTERED DOMAIN (www.socialauditup.in) की सुविधा उपलब्ध कराने के लिए कोटेशन आमंत्रित किए जाते हैं, जिसके लिए इच्छुक फर्में अपना कोटेशन/प्रस्ताव सोशल आडिट निदेशालय के कार्यालय में बन्द लिफाफे में उपलब्ध करा सकती हैं। पूर्व में कोटेशन उपलब्ध करा चुकी फर्मों को दोबारा कोटेशन उपलब्ध कराने की आवश्यकता नहीं होगी, उनको "VPS (Virtual Private Server) for hosting The Directorate Website with Registered Domain (www.socialauditup.in)" की सुविधा उपलब्ध कराने की प्रक्रिया में सम्मिलित माना जाएगा। VPS हेतु पूर्व कोटेशन दिनांक 15—01—2020 में दी गई अनिवार्य विशिष्टियॉ/शर्तें पूर्ववत् हैं।

इच्छुक फर्में उपरोक्त विवरण के अनुसार अपनी दरें दिनांक 05—02—2020 तक इस कार्यालय में उपलब्ध करा सकती हैं।

भवदीया,

(कु0 रेखा गुप्ता)
निदेशक।

rakesh-19-20

"HIRING OF VPS (VIRTUAL PRIVATE SERVER) FOR HOSTING THE DIRECTORATE WEBSITE WITH REGISTERED DOMAIN (WWW.SOCIALAUDITUP.IN)"

ELIGIBILITY CRITERIA

1. Should be a Firm/Company (Incorporated in India) having their own Data centre in Uttar Pradesh.

2. Firm should be an established Data Centre Services provider and should have been in the business for a period exceeding three years as on 01.01.2020. The Data centre should be ISO and Tier 3 certified.

3. Firm should have a minimum 5 years experience in DC Managed Hosting Services, Connectivity services, DR implementation and managed Services and other related services.

4. Firm shall not be under a Declaration of ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.

5. Firm must have a turnover of more than Rs. 1.00 crore in at least one of the last three Financial Years ending on 31.03.2019.

6. The Firm/Company should have hosted the web services of at least 5 Government/ PSU/ Para Government organizations having complete online system with Database activity. The Performance report from these organizations should be attached.

7. The services offered by the Firm should have either BS or ISO certification valid up to date.

ADDITIONAL TERMS AND CONDITIONS OF SERVICE

1. 99.982% Uptime shall be ensured for the Web server and Website.
(The Firm should provide an undertaking on their letter head to the effect that the following mentioned terms and conditions are acceptable)

2. The Firm/Company shall provide contacts and escalation matrix to log the complaints / problems faced in the facility provided to the Social Audit Directorate.

3. The Firm/Company's data centre should have

   a) Clustered Servers for Applications and Database as well as Clustering Services Solution.

   b) Scheduled data backup devices.

   c) 10/100/1000 MBPS (Redundant) LAN Connectivity.

   d) Latest technologies and there is a redundant bandwidth available from the different Service providers for 24 Hour uptime and Load Balancing.

   e) Physical Security and Virtual Security Network and it is through firewall (hardware and software based) with all latest anti-viruses Intrusion detection systems (IDS) installed.

   f) Un-interrupted (redundant) power supply and 24x7 support and backup services.

   g) Certified networking and security team, with at least 5 years of experience in managing and monitoring enterprise-level networks and able to meet 100% infrastructure availability guarantee.

   h) The facility of monitoring all routers, switches and connectivity to ensure the integrity of the data centers and operations. The Data Centre is able to analyze the network backbone, bandwidth providers and the overall health of the Internet and the different kinds of Monitoring services like **IP Address Monitoring, Internet Port Monitoring, URL Monitoring, Server Status Monitoring and Link Status Monitoring etc.**

TECHNICAL SPECIFICATIONS / REQUIREMENTS

Scope of Work

1. Providing/hosting of VPS (Virtual Private Server) with Internet connectivity to meet the different types of scripts (both static and dynamic) of Social Audit Directorate, including the hosting of website with MySQL at the back end and having cluster and security features, with daily backup solution.

2. The Firm/Company will be required to make necessary changes in their name servers for registered domain (www.socialauditup.in) and provide us the details of domain name's name servers. The Firm/Company will be required to provide us the Domain Administration Panel and Domain Admin Rights for registered domain (www.socialauditup.in).

3. The VPS provided must be located in U.P. with connection to a very high band width.

4. VPS (Virtual Private Server) must have following or better specifications
CPU 2.69 GHZ or above
DDR Memory: 1824 MB RAM
Storage Space: 80 GB
Operating System: Linux CentOS 6.x 64 Bit
Bandwidth: 1425 GB per month

Control Panel: cPanel
Spam Filter
24/7 Support from Server providing Party.
Load Balancer
SSH/Shell Access for Remote Control.
99.982% Uptime
Domains Allowed – Unlimited
Sub domains Allowed – Unlimited
FTP Accounts – Unlimited
MySQL Database – Unlimited
POP3 / SMTP Accounts – Unlimited
Mailing lists – Unlimited
Mail Forward – Unlimited

Security & Access
Anti Spam & Virus Protection
Password Protect Directories
Secure FTP Access
IP Blocking
phpMyAdmin Access
Hotlink & Leech Protection
Customizable Error Page
Website Statistics
Hardware Firewall

Email & Domain Name Features
Outlook, Thunderbird and Windows Mail compatible
iPhone, Android and PDA support
Feature packed Webmail
Advance Spam/Virus Protection
Mail Forwards, Email Aliases, Auto Responders
Unlimited Mailing Lists, Catch All Accounts, Mail Spam Filters

Parked Domains, DNS Management,
Domain Forwarding, Path Forwarding, URL Masking

Control Panel - cPanel
World's Leading Hosting Control Panel (cPanel)
Manage Web Pages, View Website Statistics, Create Email Accounts etc.
Script Installer - Install Blogs, Shopping Carts etc.

5. The VPS must be dedicated for in the name of Director, Social Audit, U.P. for website hosting and Domain.

6. The required Server and the connectivity are to be made available uninterrupted on 24 x 7 basis for 365 days.

7. The Firm/Company should ensure that there should be zero data loss.

8. The Firm/Company is required to provide us the fully managed servers with necessary technical support whenever required.

9. The Firm/Company has to provide the full control of the server for remote updation etc. The updation of the Website and its own customized application will be done by the Social Audit Directorate.

10. The Firm/Company should provide the Licenses of Necessary Operating System, MySQL/SQL Licences, Antivirus and other Security features which a Web Server requires.

11. Social Audit Directorate will provide only its customized application and the Firm/Company will ensure that the application runs smoothly. If any extra component in terms of Hardware or Software is required then the Firm/Company has to provide it (price payable for the same has to intimated and got approved from Social Audit Directorate before the initialization of the required services).

12. The Firm/Company will provide full access of the Server and the Mail server to the authorized person of Social Audit Directorate.

13. The Firm/Company will maintain the Hardware and the necessary updation as well the system software.

14. The Firm/Company should provide the Status Report and the Bandwidth utilization report every month.

15. The Firm/Company should be able to monitor the status and efficiency of all HVAC, power generation, security, management and support systems. The Data Centre should also track the health of servers, firewalls, load-balancers and other platform components. The Data Centre should have the automated monitoring technologies which should provide alerts in the event of data center or device failures and the same should be communicated to Social Audit Directorate immediately.

16. The Firm/Company should be empanelled with The Ministry of Electronics and Information Technology (MeitY).